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Jeffrey M. Nelson
Chief Legal Officer

December 3, 2018

VIA ELECTRONIC FILING

Jocelyn G. Boyd, Esquire
Chief Clerk & Administrator
Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100
Columbia, South Carolina 29210

**RE: Application of Carolina Water Service, Incorporated for Approval of an
Increase in Its Rates for Water and Sewer Services
Forty Love Point Homeowners' Association Sewer Service Report
Docket No. 2017-292-WS**

Dear Ms. Boyd:

By this letter, the Office of Regulatory Staff ("ORS") hereby submits the report for the month of November 2018 in response to Commission Order No. 2018-677. In the order, the Public Service Commission of South Carolina ("Commission") requests the ORS to monitor the work committed to by Carolina Water Service, Inc. ("CWS") at Forty Love Point and report to the Commission on a monthly basis.

The monthly report contains (1) an overview of ongoing and completed work as stated by CWS and (2) an update on the short-term solution to the sewer issues experienced in the Forty Love Point Subdivision with the installation of the individual grinder pump stations at certain customer premises.

1. For an overview of the completed and ongoing work for sewer service by CWS, please review the attached letter from CWS dated November 28, 2018. ORS has reviewed the information provided in this letter and finds it to be a reasonable update on the issues identified in this docket.

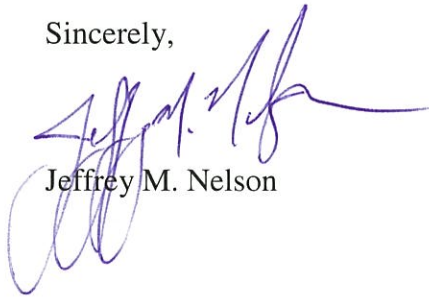
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2. For the month of November, ORS did not receive any customer complaints for sewer service from residents of Forty Love Point. However, ORS was copied on an e-mail correspondence from Laura Valtorta referencing a sewage backup at 108 Racket Court. The Company responded that upon investigation, the sewage backup at 108 Racket Court was caused by a grease blockage on the customer's side of line. No one at the premise contacted ORS.

This concludes the monthly report in this matter for November 2018.

If you have any questions, please do not hesitate to contact me.

Sincerely,



Jeffrey M. Nelson

Attachment

cc: Joseph Melchers, Esquire (via E-mail)
All Parties of Record (via E-mail)



November 28, 2018

Ms. Dawn Hipp
Chief Operating Officer
South Carolina Office of Regulatory Staff
1401 Main Street, Suite 900
Columbia, South Carolina 29201

**RE: November 2018 Monthly Update
Forty Love Point Sewer Improvements**

Dear Ms. Hipp:

Please accept this letter as the November 2018 monthly update on the work being performed by Carolina Water Service, Inc. (CWS) at the Forty Love Point Subdivision in Chapin, SC as required by Commission Order No. 2018-677. Earlier this fall, CWS completed the installation of the individual grinder pump stations at the homes of the Dixons, Kings and Waggoners. This short-term solution to the sewer issues experienced in the Forty Love Point Subdivision remains in operation and continues to perform as designed. CWS has not received any sewer complaints from these residents since the installation.

The design of the proposed long-term solution, which is a wet-weather pump station at the south end of the subdivision, is complete. The project is currently in the permitting phase. Permit applications have been submitted to the South Carolina Department of Transportation, the Department of Health and Environmental Control, Richland County, and Lexington County. CWS has also contacted several contractors to solicit pricing for the construction of the project. The project is currently on schedule to be completed in January of 2019.

If you have any questions or concerns, please feel free to contact me by phone at (803) 960-5405 or email at Mrcartin@uiwater.com.

Sincerely,

A handwritten signature in blue ink that reads "Michael Cartin".

Michael Cartin
Director, External Affairs and Strategy
Carolina Water Service, Inc.